



The
Letmore Group

About us . . .

As a member of ARLA (The Association of Residential Letting Agents), a founder member of NALS (The National Approved Letting Scheme) and a member of the NAEA (The National Association of Estate Agents), you can be sure that The Letmore Group is of excellent financial standing and has the highest working practices and ethics. Members must provide Audited Accounts, a complete range of services and demonstrate an expert knowledge of the industry. Landlords and Tenants are further secured through the necessity of Member Agents having to carry Professional Indemnity Insurance and Fidelity Bonding.



Our Profile - Strength in depth

The Letmore Group has developed a reputation for being one of the leading letting agency groups in the UK, letting over 2000 properties per year, managing a portfolio of around 1500 properties, with an annual turnover exceeding £12 million in rent.

The group was formed in 1999 by the merger of three of the South East's most established and innovative Letting and Management agencies: PMS Letting and Management Services, Forest Bureau and Churchill Lettings each founded on one common principle: Quality of Service.

The purpose of the merger was to pool the resources and experience of the individual companies to create a new, market leading agency. To provide an unprecedented service to landlords and tenants alike.

This translates into the following key benefits:

- Efficient property management
- High quality tenants
- Prominent office locations
- Extensive and Innovative Marketing
- Properties let quickly without compromising quality
- Professionalism at all times
- Competent Friendly Service

The Letmore Group is, unquestionably, an industry leader. Talk to us and experience the peace of mind that comes with dealing with one of the UK's most experienced letting agency groups.

Our Concept - A leading edge service



The Letmore Group constantly strives to improve the service it provides.


Modern offices, state of the art technology and a policy of ongoing staff training ensure that landlords and prospective tenants receive a uniquely responsive service.

Available accommodation in the Letmore property portfolio may be viewed 24 hours a day on-line, whilst all management and data systems are computerised, enabling fast, efficient access to information whenever it is required.

Here are some points that help us achieve this:

- Property alerts via telephone, e-mail and text messaging
- Properties immediately marketed through our websites
- Innovative marketing ideas
- Technology Constantly Updated
- Staff continuously trained
- Members of the three main regulatory bodies: ARLA, NALS and NAEA

But whilst our efficiency is undoubtedly enhanced by modern technology, the traditional values of customer service and peace of mind remain at the forefront of everything we do. Our methodology ensures that staff spend the maximum time possible attending to our clients' needs and the minimum time involved in time consuming administration.



Our Aim - Complete satisfaction is our goal

Our aim is to achieve the highest levels of customer satisfaction and The Letmore Group already has a reputation for attracting the best quality tenants. This is no accident - tenants are selected on the basis of who is best, not who is first to register.

References are corroborated long before keys are handed over and tenants who cannot demonstrate a track record of proven reliability will not be entertained.

This goal is achieved by:

- Prospective tenants being vetted through a specialist referencing agency
- Properties being let quickly, without compromising quality
- Dedicated Accounts, Credit Control, House Check and Property Management departments
- Quick landlord payments
- Regular property visits and status updates

Each department is staffed by specifically qualified individuals, ensuring a quick and accurate response to any enquiries.

This means The Letmore Group is uniquely placed to provide the high quality service you deserve.

Your Choice - Make it us




Your choice of agent is imperative. Choosing the right one may be the difference between finding the right tenant or the wrong one. Choose a company within The Letmore Group and you may be certain of receiving a letting service that is second to none.

Whether you are renting your property for personal or commercial reasons you can be sure we will offer you the security and peace of mind that comes with dealing with a reputable company with a wealth of experience.

Here are some compelling reasons to choose a company within The Letmore Group:

- Peace of mind through strict vetting of tenants
- Free Rent Guarantee policy for the first year
- Protection through professional Indemnity insurance and fidelity bonded
- Membership of all the key regulatory bodies
- Financial stability
- Unsurpassed knowledge and experience

Quality and professionalism are inextricably linked to everything we do. These are the reasons why landlords come to The Letmore Group and why they continue to stay.



What our landlords say about us . . .

"We have dealt with Forest Bureau for the last seven years and have found them to be an honest and professional company and would have no hesitation in recommending their services."

"We have recently used the services of Forest Bureau and have found them to be a hard working and professional company and we are over the moon how quickly the right tenant was secured."

"We came to Forest Bureau via the Association of Residential Letting Agents and have found them to be a most professional and reliable company who have met our requirements in letting our home."

"Forest Bureau have managed our residential portfolio in London for a number of years and we have always found their service to be of a very high standard and we have no hesitation in recommending them to other landlords."

"I have used PMS for eight successful years and found they have dealt with any problems that have arisen quickly and professionally."

"Having dealt with PMS for the last 15 years I find them to be very helpful, but most importantly they get my properties let to good quality tenants!"

"Having used PMS to manage my portfolio for a number of years. I have always found them to offer an excellent, fast, efficient and professional service."

"PMS have always found me good quality tenants and with their free Rent Guarantee Policy it give me peace of mind that if a tenant has a problem paying me rent I am covered."

"Churchill Lettings are always very efficient and pleasant to do business with. They are also extremely professional and deal confidently with my requirements."

"Churchill Lettings have helped me maximise my rental portfolio and have consistently provided quality tenants, which enables me to concentrate on my other business activities."

"Churchill Lettings, having only ever provided quality tenants has meant I always receive my rent on time and my properties back in excellent condition."

Note:

Should you wish to take a reference from any of our Landlord's, please do not hesitate to call us.



Churchill lettings

2 Church Hill, Walthamstow, London E17 3AG
T **+44 (0) 20 8503 7575**
F +44 (0) 20 8503 6160
E walthamstow@churchill-lettings.co.uk

105 Station Road, North Chingford, London E4 7BU
T **+44 (0) 20 8529 6699**
F +44 (0) 20 8529 6655
E chingford@churchill-lettings.co.uk

158 The Grove, Stratford, London, E15 1NS
T **+44 (0) 20 8555 7575**
F +44 (0) 20 8555 9500
E stratford@churchill-lettings.co.uk

119 High Road, Loughton, Essex IG10 4LT
T **+44 (0) 20 8502 3777**
F +44 (0) 20 8418 8133
E loughton@churchill-lettings.co.uk

72 Queens Road, Buckhurst Hill, Essex IG9 5BS
T **+44 (0) 20 8540 4443**
F +44 (0) 20 8540 4447
E buckhursthill@churchill-lettings.co.uk



PMS

356 High Road, Woodford Green, Essex, IG8 0XQ
T **+44 (0) 20 8559 1510**
F +44 (0) 20 8559 1689
E enquiries@pmsproperty.co.uk
W www.pmsproperty.co.uk



Forest bureau

85 - 87 High Road, South Woodford, London, E18 2QP
T **+44 (0) 20 8530 3012**
F +44 (0) 20 8530 2067
E enquiries@forestbureau.co.uk
W www.forestbureau.co.uk



Letmore Insurance Services

119 High Road, Loughton, Essex IG10 4LT
T **+44 (0) 20 8418 8122**
F +44 (0) 20 8418 8133
E enquiries@letmore.com
W www.letmore.com

Looking to Rent?
make the right move...